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Statement: Software Update

January 12, 2018, Auburn Hills, Mich. - FCA US LLC is voluntarily recalling an estimated 153,859 minivans in the U.S. to update certain software.

An investigation by FCA US has discovered that under a rare set of conditions, a vehicle's engine control module (ECM) may incorrectly assess the engine's operating status. If this occurs, the engine may stall.

Most such events known to FCA US reportedly occurred at idle or while starting, turning, or driving at low, steady speeds. Further, most were singular events that occurred over thousands of miles of travel, and customers were able to restart their vehicles immediately afterward.

The Company is aware of a single potentially related accident. FCA US is unaware of any potentially related injuries.

The campaign is limited to model-year 2017 Chrysler Pacifica minivans; hybrid versions are unaffected.

Customers will be advised when they may schedule service to install updated engine control software, which will be available – free of charge – from certified FCA US dealers. **The Company urges customers to heed the instructions on all recall notices.**

Customers with questions may call the FCA US Customer Care Center at 1-800-853-1403.

Additional vehicles will be subject to recall in Canada (est. 7,457), Mexico (est. 974) and certain markets outside the NAFTA region (est. 245).

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