

Contact: Eric Mayne

Statement: Ignition Contacts

November 27, 2015, Auburn Hills, Mich. - FCA US LLC is voluntarily recalling an estimated 16,114 full-size vans in the U.S. to repair their ignition contacts.

An FCA US investigation has confirmed some vans may have been inadvertently equipped with ignition components that are subject to loss of electrical contact. This condition was traced to a supplier's manufacturing process and, although unlikely, may cause intermittent power loss to the vehicle's electrical systems.

The Company is unaware of any related injuries or accidents. The condition may be resolved by recycling the ignition key, however, FCA US urges affected customers to heed the instructions in their recall notices.

Affected are certain 2015 Ram ProMasters. An estimated 1,498 vehicles will be recalled in Canada, along with 503 in Mexico and six outside the NAFTA region.

Affected customers will be advised when they may schedule service, which involves replacement of the ignition-switch contact holder. Service will be performed free of charge.

Customers with additional questions may call the FCA US Customer Information Center at 1-800-853-1403.

-###-

Additional information and news from Stellantis are available at: <https://media.stellantisnorthamerica.com>