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Statement: Side-Airbag Software

July 2, 2013, Auburn Hills, Mich. - Chrysler Group LLC will recall approximately 282,000 model-year 2013 minivans worldwide to correct airbag-control software.

Following a customer complaint, Chrysler Group launched an investigation that determined the affected minivans are equipped with a component inadvertently programmed to deploy side airbags on the opposing side of the vehicle. Side airbags are intended to deploy on the side of the vehicle that corresponds with the impact.

Front-row airbags that deploy from the steering wheel and passenger-side dashboard are unaffected.

The component will be reprogrammed at no cost to customers.

Chrysler Group is aware of three related accidents and one minor injury.

Affected models are the Dodge Grand Caravan, Chrysler Town & Country and Ram Cargo Van. The campaign involves 224,000 vehicles in the U.S.; 49,300 in Canada; 2,900 in Mexico and 5,300 outside the NAFTA region.

Chrysler Group will notify affected customers. Questions or concerns can be addressed by calling 1-800-853-1403.

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