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## Chrysler Brand is Industry's Most Improved in J.D. Power 2019 U.S. Vehicle Dependability Study<sup>SM</sup>

FCA US Dependability Improvement Outpaces Industry Average

- Chrysler Brand dependability improves by 30 percent
- · Jeep® dependability rises more than 10 percent with a four spot increase in nameplate ranks
- Chrysler Town & Country is highest-ranking Minivan in dependability study
- Dodge Challenger takes first place in Midsize Sporty Cars for second consecutive year

February 13, 2019, Auburn Hills, Mich. - The Chrysler Brand led all FCA US LLC brands and the entire industry in three-year dependability improvement with a 30 percent growth in the brand's score from last year's study (from 211 down to 146 PP100). Chrysler Brand sits at 16th overall out of 31, marking a 15 spot improvement from the previous year.

Jeep® also rose in the brand rankings by four spots with a more than 10 percent improvement in dependability year over year.

As a Company, FCA US LLC's dependability score improvement outpaced the industry average by more than double.

The Chrysler Town & Country and Dodge Challenger also performed well in the dependability study, both ranking first in the Minivan and Midsize Sporty Car segments, respectively.

The 2019 U.S. Vehicle Dependability Study, now in its 30th year, is based on responses from 32,952 original owners of 2016 model-year vehicles after three years of ownership. The study was fielded in October-December 2018.

Overall dependability is determined by the number of problems experienced per 100 vehicles (PP100), with a lower score reflecting higher quality.

## About FCA US LLC

FCA US LLC is a North American automaker based in Auburn Hills, Michigan. It designs, manufactures, and sells or distributes vehicles under the Chrysler, Dodge, Jeep®, Ram, FIAT and Alfa Romeo brands, as well as the SRT performance designation. The Company also distributes Mopar and Alfa Romeo parts and accessories. FCA US is building upon the historic foundations of Chrysler Corp., established in 1925 by industry visionary Walter P. Chrysler and Fabbrica Italiana Automobili Torino (F.I.A.T.), founded in Italy in 1899 by pioneering entrepreneurs, including Giovanni Agnelli. FCA US is a member of the Fiat Chrysler Automobiles N.V. (FCA) family of companies. (NYSE: FCAU/ MTA: FCA).

FCA is an international automotive group listed on the New York Stock Exchange under the symbol "FCAU" and on the Mercato Telematico Azionario under the symbol "FCA."

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