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## **FCA US Quality Improvement Outpaces Industry Average for Third Consecutive Year**

*Jeep® Leads FCA Quality Growth in J.D. Power 2018 U.S. Initial Quality Study<sup>SM</sup> (IQS)*

- Jeep® improves initial quality by more than 10 percent
- Ram is a top 10 brand for second consecutive year

June 20, 2018, Auburn Hills, Mich. - FCA US LLC improved its initial quality at a faster rate than the industry average for the third consecutive year in J.D. Power's 2018 U.S. Initial Quality Study<sup>SM</sup> (IQS).

Jeep® led all FCA US brands in initial quality improvement with more than a 10 percent growth in the brand's initial quality score from last year's study. Ram placed in the top 10 among all brands for the second consecutive year.

"We are pleased to see that the Company's initial quality improvement has outpaced the industry average for three straight years," said Scott Garberding, Head of Quality, FCA. "We have continued to improve and we have more work to do. We are highly focused on satisfying our customers by continuing to bring new technologies and products to market, with improved quality and reliability."

Two FCA US vehicles placed in the top three of their respective segments for initial quality with the [Dodge Grand Caravan](#) ranked highest among Minivans and the [Chrysler 300](#) third among Large Cars.

IQS is based on responses from more than 75,000 purchasers and lessees of new 2018 model-year vehicles surveyed after 90 days of ownership. The study asks customers to identify issues with their vehicles' design, as well as defects.

The IQS study, now in its 32nd year, is based on a 233-question survey conducted between February and May 2018.

### **About FCA US LLC**

FCA US LLC is a North American automaker based in Auburn Hills, Michigan. It designs, manufactures, and sells or distributes vehicles under the Chrysler, Dodge, Jeep®, Ram, FIAT and Alfa Romeo brands, as well as the SRT performance designation. The Company also distributes Mopar and Alfa Romeo parts and accessories. FCA US is building upon the historic foundations of Chrysler Corp., established in 1925 by industry visionary Walter P. Chrysler and Fabbrica Italiana Automobili Torino (F.I.A.T.), founded in Italy in 1899 by pioneering entrepreneurs, including Giovanni Agnelli. FCA US is a member of the Fiat Chrysler Automobiles N.V. (FCA) family of companies. (NYSE: FCAU/ MTA: FCA).

FCA is an international automotive group listed on the New York Stock Exchange under the symbol "FCAU" and on the Mercato Telematico Azionario under the symbol "FCA."

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