

Contact: Eric Mayne

Statement: Connector

April 21, 2016, Auburn Hills, Mich. - FCA US LLC is voluntarily recalling an estimated 23,879 vans in the U.S. to relocate an electrical connector to further protect it from excessive moisture intrusion.

Snow buildup or inordinate water accumulation near the front of the driver-side seat track may expose a connector to excessive moisture intrusion. Over time, such a condition may cause corrosion and potentially affect signals sent to a vehicle's transmission control module. Disrupted signals may cause an unrequested shift to neutral when the vehicle is brought to a stop.

FCA US discovered the issue following a routine review of warranty data. **The Company is unaware of any related injuries or accidents.**

Affected are model year 2015-2016 Ram ProMaster City vans. An additional 3,050 vehicles are being recalled in Canada.

Customers will be advised when they may schedule service. **FCA US urges customers to follow the instructions on their recall notices.**

In the interim, customers are advised to protect the driver-side footwells of their vehicles from excessive moisture. Those with questions or concerns may call the FCA US Customer Care Center at 1-800-853-1403.

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