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Statement: Improving Recall Execution

January 21, 2016, Auburn Hills, Mich. - FCA US LLC continues to refine its recall processes and procedures. To identify potential defects and respond in a timely fashion, the Company has more than doubled the complement of professionals assigned to its vehicle-safety organization. Further, this week marks the rollout of "Recall Central," a new Internet portal that consolidates campaign information so dealers may better assist customers - a key link in the recall-completion chain. FCA US is working with NHTSA and the industry to increase recall completion rates by encouraging customers to heed recall notices and improving the customer-service experience.

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